

Alberta Champions Testimonials

BUILDING TEAM:

members learned to help each other...

"This program opened our eyes. Team members are learning to help each other solve problems and share challenges. You've made a significant contribution here. Of all the many courses I have taken in my 30 year career, the style of this program is the best. It encourages people to speak up and learn from each other."

"Being better organized, I have more family time, time to coach my son's soccer team and meet the parents of children on the team. It is wonderful, our family is happier."

BETTER ORGANIZED

A More Effective Way to Train People

"Workplace Champion and your approach are very different from other programs we have had. I can see from the results that you go to their level and got them to open up. This course has more than paid for itself. I am VERY pleased with what you have accomplished."

...course has more than paid for itself...

...showed me how to work with less staff...

Better Delegation and More Family Time

"Workplace Champion is showing me how to delegate my work, even with less staff. My team is now better prepared and wants to have the added responsibility. This change gives me more time with my daughters, and that is worth the world to me."

"I have more time to spend with new and existing clients. This change happened because I learned how to work more effectively with the office and plant managers."

...can spend more time with customers...

...same output in less time ...

Measurable Return 38% reduction in work hours with same throughput

"Before Workplace Champion I was working 80 hours a week and having very little family time. With better time management, planning and team coaching I get the same amount of production through our department in a 50 hour work week. My wife and 4-month old daughter are happy with the change as well."

"I am writing to say how satisfied and pleased I am with the course I took with you over the past couple of months. I feel I have attained a level of self-confidence I did not have before and now see myself performing more effectively in my role of Office Manager and Comptroller. You took the time to listen to me and learn about me and I always felt good about myself after our Tuesday morning sessions; I will miss these sessions. You have the gift of working with people. Thank you for everything I have learned from you and Champions in the Workplace."

...more self confidence...

less stress

Better Production by Following a Process to Coach My Staff

"Now, I am spending one hour a week training individuals, giving them concentrated training sessions. Before this program, I trained my staff ad hoc. Now I give each trainee my FULL attention until I know he understands. This is reducing my stress because the employee understands what he has to. Also I'm staying calm when communicating, rather than being confrontational. I have learned that some things are just out of my control and not to worry. I feel less stress at home and work."

Measurable Return *"Now, I usually leave, along with the rest of my 20 people, not later than 4:15 PM; while until recently we would work until about 5 or later. We are able to get the same job done in less time so reducing overtime."*

...I saved 20 hours a day in overtime costs ...

Employees Promoted Due to Workplace Champion Program

"Our company is going through major changes. Workplace Champion made it possible for each team member to take on their new roles. As I have been promoted to manage a larger plant, one of the participants is ready to assume my position. Another participant now has the organizational skills to work at our head office to create a national inventory management system. My team works together because they understand one another and they manage their staff in a more uniform way. Workplace Champion took the workload off me in managing this facility so that I could focus on the bigger picture. Because of these successes Bruce Renton will be offering the same program in the new and significantly larger distribution centre."

Dramatic Improvements

"MEASURABLE RETURN: saving 30 minutes a day "Inadequate information on work orders was taking me up to an hour a day, normally 30 minutes a day to resolve the issue. Also, I had to interrupt often more than one worker to get the answers. This meant that more than 30 minutes of shop time was lost each day. In summary, my coaching of what information I need from everyone is saving me at least half an hour per day, not including overall shop time." [P.S. This foreman is now in charge of a second, newly constructed, plant. -BR]

LESS STRESS

"My desk is organized, I feel relaxed just walking into my office, jobs are listed, and I spend less time handling paper. Because I am more efficient in my office I have more time on the shop floor to develop greater trust and teamwork with my people. It is more positive at home, my family sees a difference."

CEO and Wife Praise Graduate Champion

Bruce Renton (Workplace Champion Builder) in a phone call to John Smithman (Founder of Champions in the Workplace™): "Just did a follow up with a client at noon hour, incredible success with a newly hired employee who participated in Workplace Champion recently. . . was just on the phone with the CEO of that company when you called. He is absolutely impressed with the progress of that person that I had a one on one follow up session with. The CEO is depending on him to run the new plant, so there is a lot at stake. The participant champion told me during our meeting today that even his wife said how proud she is of him!"

Please call us for references: (403) 880-6359 Bruce Renton